

## **Responding to the "COVID-19" Pandemic**

With growing concerns about COVID-19 (coronavirus), Aventa is cancelling all Family and Friends programs and workshops as well as Alumnae Birthday Celebrations and Continuing Care Meetings until further notice. Outreach Programs including Journeys and FASD Transitions will be providing telephone support only. Aventa continues to provide live-in treatment programs and services to our current Clients. Aventa will not be admitting any additional Clients in our 42 or 90 day live-in programs until further notice. Effective immediately we will not be doing in person assessments, only phone assessments.

The health, safety and well-being of our Clients, Staff, and our community is our top priority. We are taking our direction from Alberta Health Services, the Government of Alberta, the Federal Government, and the City of Calgary. We are committed to helping public health leaders to contain this pandemic.

The situation is evolving and we will continue to provide updates as they become available.

### **Highlights of Aventa's response**

- We have established a Coronavirus Incident Team (CIT) to lead our monitoring, planning, decision-making and communication — The CIT is led by the Aventa Management Team in consultation with the Aventa Board of Directors.

### **We have implemented Aventa's Pandemic Plan and the following strategies;**

- Completing the AHS COVID -19 screening questionnaire with Clients.
- Screen Staff and Clients for potential COVID 19 symptoms, international travel and exposure to with a known case of COVID-19
- We are following all government recommendations in regards to travel and illness. Any Staff with potential symptoms are required to isolate at home until they receive medical clearance.
- Ensure the highest level of infection prevention and control, sanitation and hygiene.
- Respond quickly to any emerging situation.
- Eliminate non-essential travel for Staff, Clients and Alumnae, suspend outpatient programs and services, and off-site Client activities until further notice to reduce unnecessary exposure risk.
- Monitoring information and implementing recommendations from Alberta Health Services, the Government of Alberta, the Federal Government, and the City of Calgary.
- We have strict cleaning and hand hygiene practices in place and are further enhancing them.
- We have installed additional hand hygiene stations.

Should you have any questions or concerns, please contact Aventa at 403 -245-9050 for more information. We will continue to provide regular updates as the situation develops. Please check for programming updates on our Facebook and website [www.avena.org](http://www.avena.org).



If you are in need of additional addiction related support for yourself or loved one, please contact the 24/7 Alberta Addiction Helpline at 1-866-332-2322.

For the latest Alberta Government COVID19 Updates please see:  
<https://www.alberta.ca/coronavirus-info-for-albertans.aspx>

Best Regards,

Kim Turgeon  
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for Women with Addictions